FACT SHEET
Basware Assistant

BASWARE ASSISTANT:
AN INTUITIVE AI-DRIVEN
CHATBOT FOR PROCUREMENT

BASWARE ASSISTANT IS AN INTUITIVE AND
CONVERSATIONAL UI TOOL THAT DELIVERS
A NEW AND SIMPLIFIED WAY TO INTERACT
WITH BASWARE’S PROCUREMENT
APPLICATION AND PERFORM FUNCTIONAL
TASKS WITHOUT HAVING TO PHYSICALLY NAVIGATE
THE SYSTEM. IT’S A TOOL THAT LEVERS ARTIFICIAL INTELLIGENCE
AND NATURAL LANGUAGE PROCESSING TO INTERACT
WITH USERS IN A WAY LIKE HUMANS INTERACT.

WHY BASWARE ASSISTANT?
The purpose of Basware Assistant is to increase ease of use and usability of the system to drive user adoption. It builds on the premise of WeProcurement™ to make Basware the easiest, simplest and fastest way for users to order what they need, so they use the application because they want to, not because they have to. Basware will continue innovating in this area and building on the foundation of conversational user interfaces to increase user adoption across the entire application.

HOW DOES BASWARE ASSISTANT HELP?
The first version of Basware Assistant focuses on enabling users to easily find order requests and purchase orders that they have permissions to access using natural language processing for interaction instead of complex queries, multiple clicks and scrolling. Finding what they need is as simple as chatting with someone. Basware will continue adding functionality to the chatbot feature to include functions such as receiving, shopping etc.

BENEFITS OF BASWARE ASSISTANT
• Contributes to 100% user adoption
• Saves significant time
• Enables self-service purchase to pay
ABOUT BASWARE
Basware is the global leader in providing purchase-to-pay solutions, e-invoicing and innovative financing services. Basware’s commerce and financing network connects businesses around the globe. As the largest open business network in the world, Basware provides scale and reach for organizations of all sizes, enabling them to grow their business and unlock value across their operations by simplifying and streamlining financial processes. Small and large companies around the world achieve significant cost savings, more flexible payment terms, greater efficiencies and closer relationships with their suppliers.

Find out more at: WWW.BASWARE.COM

© Copyright 2018 Basware Corporation

HOW DOES THE FUNCTIONALITY WORK?

• Users can quickly and easily search for order requests and purchase orders using the following criteria:
  » ID or document number
  » Vendor
  » Item name
  » User name

Users simply follow the prompts and provide simple information about the document to get a list of results. They can narrow the search down even further by entering the document date or ID number.

When Basware Assistant finds results for the criteria entered, the information is displayed in a table format. From there, it’s easy to click on the relevant document number to open the order request or purchase order.

AVAILABILITY
Basware Assistant is a part of the Basware Purchase Manager application and is available in North America.